



**Quality Policy Statement**  
**Strategic Direction**  
**ISO9001:2015 Management System Standard**

**Scope and context of the organisation**

Creative Software Solutions (Europe) Limited is committed to providing the highest quality software products and solutions in accordance with the principles of ISO 9001:2015 Quality Management System Standard. We aim to continually improve the effectiveness of our management system.

**Scope:**

'Design, development and support of software solutions within the UK'

**Policy Statement**

**Creative Software Solutions Limited are committed to ensure:**

- This policy provides a framework for setting quality objectives.
- We profitably supply products and services that meet statutory, regulatory and other applicable requirements including customer satisfaction.
- We maximise business opportunities where possible whilst identifying risk of internal and external factors.
- We maintain a commitment to continually improve and enhance our quality performance through our management system. This will be achieved through our objectives and targets created to ensure intended outcomes are met.
- Training and supervision will be provided, where appropriate, to ensure safe systems of work are operated and developed throughout the company.
- This Policy Statement is communicated to all personnel within the organisation and is reviewed at regular intervals.

All staff are aware of their responsibilities within our management system standard and are committed to its future success. The company supports the appropriate training to ensure the required skills are to the levels expected.

This policy will be available to our external interested parties where appropriate.

Signed:

A handwritten signature in black ink, appearing to read 'Jonathan Cockcroft', is written over a horizontal dotted line.

Jonathan Cockcroft

**Managing Director**

Date: 8<sup>th</sup> February 2017



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